

Privacy Policy for Storyliner.cloud

Effective date: Mart 11, 2024.

Storyliner.cloud ("us", "we", or "our") operates the Storyliner.cloud web application (the "Service").

This public privacy policy describes how we collect, use, and share information about you when you use our Service. We value your privacy and are committed to protecting your personal information.

We use your data to provide and improve the Service. We will not sell your personal information to third parties, and we will not use your information for targeted advertising without your consent.

By using the Service, you agree to the collection and use of information in accordance with this policy.

Information Collection and Use

We collect information from you when you use our Service. This includes information you provide to us, such as your name, email address, and phone number, as well as information we collect automatically, such as your IP address and device type.

We use this information to provide and improve our Service, to communicate with you about your account and the Service, and to personalize your experience. We may also use this information for research and analytics purposes.

Types of Data Collected:

Personal Data

- Email address
- First name and last name
- Phone number
- Address, State, Province, ZIP/Postal code, City
- Cookies and Usage Data

User Data (content)

- Photo or pictures
- Text or documents
- Digital images
- Audio content
- Video content

Examples of how User Data we may use:

- Users can upload their User Data to their account in Storyliner.cloud as an Artifact and use it further in their books.
- Additionally, users have the option to use AI (such as ChatGPT and DALL-E) to modify their data. The Service offers the capability to use AI tools; User Data modification requires user action to initiate the AI modification process. User Data modification process complies the OpenAI user policy: Global <https://openai.com/policies/privacy-policy> or EU <https://openai.com/policies/eu-privacy-policy>

Usage Data

- When you access the Service with a personal computing device, we may collect certain information automatically, including, but not limited to, the type of device you use, your device's unique ID, the IP address of your device, your device operating system, the type of Internet browser you use, unique device identifiers, and other diagnostic data.

Tracking & Cookies Data

- We use cookies and similar tracking technologies to track the activity on our Service and hold certain information.

Examples of Cookies we may use:

- Session Cookies: We use Session Cookies to operate our Service.
- Preference Cookies: We use Preference Cookies to remember your preferences and settings.

Use of Data

We use the collected data for various purposes:

- To provide and maintain the Service
- To notify you about changes to our Service
- To allow you to participate in interactive features of our Service when you choose to do so
- To provide customer care and support
- To provide analysis or valuable information so that we can improve the Service
- To monitor the usage of the Service
- To detect, prevent, and address technical issues
- Any third-party APIs **are not used** to develop, improve, or train generalized AI and/or ML models.

Data Retention

We will retain your personal information for as long as necessary to provide our Service to you or as required by law. After that, we will delete or anonymize your information.

Transfer of Data

Your information, including Personal Data, may be transferred to — and maintained on — computers located outside of your state, province, country, or other governmental jurisdiction where the data protection laws may differ than those from your jurisdiction.

If you choose to provide information to us, please note that we transfer the data, including Personal Data, to AWS Cloud and process it there.

Your consent to this Privacy Policy, followed by submitting such information, represents your agreement to that transfer.

Storyliner.cloud will take all steps reasonably necessary to ensure that your data is treated securely and in accordance with this Privacy Policy, and no transfer of your Personal Data will take place to an organization or a country unless there are adequate controls in place, including the security of your data and other personal information.

Disclosure of Data

Legal Requirements

Storyliner.cloud may disclose your Personal Data in the good faith belief that such action is necessary to:

- To comply with a legal obligation
- To protect and defend the rights or property of Storyliner.cloud
- To prevent or investigate possible wrongdoing in connection with the Service
- To protect the personal safety of users of the Service or the public
- To protect against legal liability

Security of Data

The security of your data is important to us, but remember that no method of transmission over the Internet or method of electronic storage is 100% secure. While we strive to use commercially acceptable means to protect your Personal Data, we cannot guarantee its absolute security.

Service Providers

We may employ third-party companies and individuals to facilitate our Service ("Service Providers"), to provide the Service on our behalf, to perform Service-related services or to assist us in analyzing how our Service is used.

These third parties can access your Personal Data only to perform these tasks on our behalf

Changes to This Policy

We may update this policy occasionally. If we make material changes to this policy, we will notify you by email or by posting a notice on our website or within our Service before the effective date of the changes. By continuing to use our Service after those changes become effective, you agree to be bound by the revised policy.

Contact Us

If you have any questions about this policy, please contact us at product@storyliner.cloud.